

REPLIES TO QUERIES RAISED IN PRE BID MEETING CONDUCTED ON 28.03.2022
 TENDER REFERENCE NO: RFP/P&E/HKP/01/2022 Dated 20.03.2022

Sl. No:	RFP Page	RFP Clause No.	Existing Clause	Firm Name	Query/Suggestions	Response of the Bank
1	19	55	Attendance of contractor or his authorized representative in canara bank premises during working hours.	Principle Security and allied services pvt.ltd	Is presence of Supervisor required in places where single HKP is posted ?	The firm has to arrange for a supervisor in every district. He is responsible for supervision of activities as mentioned in RFP and supply of materials etc. He/She should make a visit to the bank premises as and when necessary as called upon by bank. He should report to the Premises/GA Section incharge about the completion of works daily and obtain feedback. The firm should also provide the escalation matrix for contact and resolving any issues related to supply of materials, service and other compliances etc.
2	29	12.5	Various Acts related to engaging of labour	Principle Security and allied services pvt.ltd	During the period of the contract whether increase in the rate quoted is allowed in case of valid reasons like increase in minimum wages by Central Labour Commission?	If there is an increase in the minimum wages as per CLC, the wages will be paid accordingly as per the guidelines if the quoted wages fall below the minimum wages stipulated by CLC.
3	-	-	NA	Principle Security and allied services pvt.ltd	What is the tie breaker clause if 2 firms quote the same price.	The L1 order will be split up and distributed equally among the 2 firms.



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4	Page 66	PRICE BID	-	Genesis Consultancy Services	Is '0' Service charges allowed or Minimum lower threshold amount for Service charges?	Bids offering rates which are impractical / not meeting the mandatory statutory deductions like TDS, GST TDS etc. would be summarily rejected. Hence, 'Rs.0/-' service charges are not allowed.
5	-	-	-	Genesis Consultancy Services	Are proprietorship/LLP/Pvt ltd firms allowed to participate ?	YES, all the registered firms are allowed to participate as per their eligibility criteria according to tender document.
6	Page 29	12.5	Various Acts related to engaging of labour	Yamini Engineering	Whether bonus payment for the employees is to be paid mandatorily?	All extant guidelines issued by the Central Labour Commission are to be complied without fail. Also see clause 12.12 as per the corrigendum.
7	Page 40	Annexure 5	Details of various brands for carrying out housekeeping services	Yamini Engineering	Quantity of Materials Required for cleaning?	To be calculated based on the Buildup area provided in Document. Contractors can visit the sites if desired for further clarification. No enhancement in rates during the contract period will be entertained. Also proper supply to be ensured for daily usage of items mentioned in the document without any delay.

Vijay Chandra Reddy
ASSISTANT GENERAL MANAGER

